

## **RE-POSTED IT RFP APRIL 2024**

#### Addendum #2

### Questions and Answers in reply to submitted questions

#### General

Q: Share various Office 365 licenses and quantities.

A:

- Microsoft Office 365 Azure Information Protections (x1)
- Microsoft Office 365 Exchange Online GCC License (x14)
- Microsoft Office 365 E3 GCC License (x14)
- Defender for Office 365 Plan 2 (x25)

Q: Does iFocus currently manage Office 365 licenses? A: Yes.

#### **Current Service Delivery**

Q: What are some of the pain points the Port of Astoria may have with the existing IT/Cyber Services provided by the current IT Services provider?

A: Proactively addressing issues that arise. Cyber security enhancements are a priority right now but are currently being addressed. Cameras have always been an IT concern but are not currently covered under provider contract. We would like our IT provider to either maintain the cameras or work with a subcontractor directly. Operations continuity is also a concern. The Port should be able to remain functional, even if we have a local internet outage.

#### **Cybersecurity & IT Risk Management**

Q: Can you share the status of the remediation efforts based on the findings from the assessment conducted by Deep Forest in 2022?

A: See Attachment A – Cyber Security Enhancements. This is a plan built by our current provider to address the findings. Some elements have already been deployed. There are no additional efforts that we have been made aware of.

Q: Can you share the initial proposal from Deep Forest that illustrates the scope of engagement, deliverables, and what they will do?

A: See Attachment H.

Q: Does the Port have a Cybersecurity Program (Written and Practiced) and Incident Response Plan in effect? Please note that MFA, Anti-Vrus, etc., are all technical controls and must-haves – but they aren't the program but components of them.

A: We have an Information Security Policy (Attachment I) but no Incident Response Plan.



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Q: Can you explain the correlation between the "recommend security initiatives" from iFocus and the Deep Forest assessment?

A: The recommended security initiatives were put together by iFocus after the DFS assessment to address some of the findings found in the report.

#### **Strategic IT Planning and Governance:**

Q: Does strategic IT/Cyber planning that aligns with the Port Of Astoria's Business Strategic Plan to enable those outcomes securely currently exist?

A: No.

Q: How vital is this function/practice and valuable to the Port to manage IT/Cyber Spending, Forecast, Optimize cost, take a risk-based approach to IT/cyber matters, IT Steering committee with the Port's executive Leadership oversight, and desired key stakeholders?

A: Very.